

# 2021 Annual Update



## Continuing to serve an unexpected need

In 2021, Step Up to Justice (SU2J) delivered a full menu of legal services to help alleviate many of the difficulties faced by Pima County's low-income community – difficulties that have been exacerbated by the global health crisis. These services were provided remotely, either by secure video-conference or telephone, to protect our staff, volunteers, and clients.

Throughout the year, SU2J staff observed trends regarding community requests for legal assistance. One example is a change in who sought our assistance with end-of-life planning documents such as wills, advanced directives, and health care power of attorneys. Prior to the start of the pandemic, applicants seeking these services tended to be elderly. Covid-19 altered this demographic, causing younger clients, single parents, and those caring for minor children to think about and plan for issues impacting their health.

### 2021 By the Numbers

- Volunteer attorneys helped **1,542** low-income clients with their civil legal needs
- Impacted the lives of more than **1,300** children
- Held **2,429** individual appointments
- Led **679** legal clinics, coaching clients about their cases
- Volunteered **4,620** hours to assist our low-income neighbors
- Drove more than **\$1.4M** of free civil legal services into the community
- Increased clients' assets collectively by **\$2,050,383** and decreasing their debt by **\$855,659**

#### Increased Need | In 2021 we have seen:

**8%** increase in requests for help with housing matters

**28%** increase in clients seeking help with employment related issues

**127%** increase in clients seeking assistance with the preparation of wills and other end of life care documents

In 2021, SU2J continued to diversify our funding base. Despite the ongoing pandemic, which caused a loss of revenue generated by fundraising events, SU2J increased our grants, contracts, and individual donor gifts. With the support of the community, SU2J grew our budget by 8%.

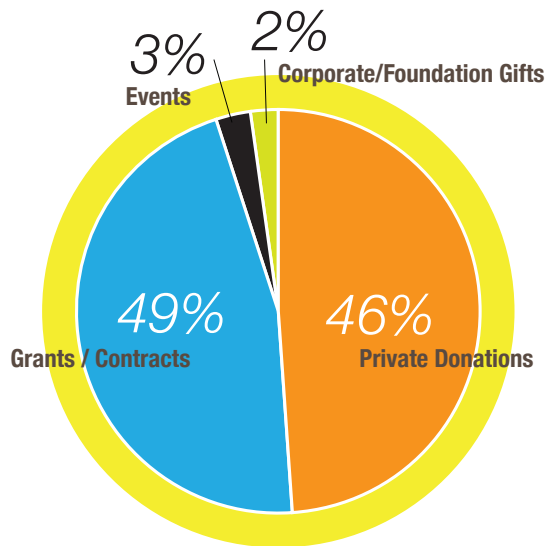
### Our Clients

**70%** are Women

**30%** are Victims of Domestic Violence

**17%** are Seniors  
(70% of senior clients are women)

### 2021 Funding Sources



### Our Services

